# **POLICY STATEMENT**

This policy will allow guests to bring in Pets along with them to the hotel with certain parameters.

## **PURPOSE**

To cater the ever growing needs for pet friendly accommodation.

## **QUANTUM**

One Pet per room (Two bedroom Suite)

## POLICY:

- The hotel will allow 1 pet per room along with Pet owner.
- Pet to be always accompanied by the Owner.
- Any damages/breakages done by pet in Hotel to be charged to guest on Hotel discretion.
- Pet to always be leashed when outside the guest room.
- Pet owner to clean if the pet poops anywhere in the hotel premises.
- Guest can take their pets anywhere in Hotel except Restaurant/Bar/Swimming pool/Gym/ guest elevators and employees areas.
- Pet needs to be in the cage whilst in the room when Housekeeping is servicing the room.
- Guest need to inform Hotel in advance should he/she is travelling along with Pet.
- Hotel staff and management will not be responsible in case of any accident/harm/death is caused to pet during their stay with us.
- For health and safety reasons Pet owner to produce proper medical certificate from the veterinary doctor; last vaccination and mentioning pet is medically fit.
- Guest to sign Pet declaration form at time of check-in.
- All pets needs to wear a muzzle while moving out of the guest rooms to ensure that pet does not bite any guest / employee in the hotel.
- Pets need to be brought in to the hotel from the employee entrance only.

Note: Pet muzzle to be bought by the guest only.

## **PROCEDURE**

- 1. Check-in to be done as a normal check in process in Hotel PMS.
- Guest will be charged INR 1,500 plus taxes per room per night.